



RAJA RAMMOHUN ROY LIBRARY FOUNDATION



Ministry of Culture, Government of India
Block-DD-34, Sector-1, Salt Lake
Kolkata-700 064

NOTICE INVITING TENDER FOR AMC

(Computer/ Servers/ Printers and other related peripherals)

Quotations invited for the "Annual Maintenance Contract" (with spares/material) for its Computers/Servers/ Printers and other related peripherals from reputed concern having working experience of at least 5 years in annual maintenance of Computer & Accessories. Form and Terms & Condition available at our website www.rrrlf.gov.in and may submit the sealed quotation within 21 days from the date of its publication.

DIRECTOR GENERAL



राजा राममोहन राय पुस्तकालय प्रतिष्ठान



संस्कृति मंत्रालय, भारत सरकार
ब्लॉक-डी.डी.-34, सेक्टर-1, सॉल्ट लेक
कोलकाता – 700 064

वार्षिक रखरखाव संविदा (ए.एम.सी.) के लिए निविदा आमंत्रण सूचना

(कम्प्यूटर/सर्भरों/प्रिंटरों एवं अन्य सम्बन्धित परिधियों)

कम्प्यूटर एवं उपसाधन के वार्षिक रखरखाव में कम से कम 5 वर्षों के कार्य में अनुभव रखनेवाले ख्यातिप्राप्त प्रतिष्ठान से इसके कम्प्यूटरों/सर्भरों/प्रिंटरों तथा अन्य सम्बन्धित परिधियों के लिए 'वार्षिक रखरखाव संविदा' (पुर्जे/सामग्री सहित) के लिए दर सूचियाँ (कोटेशन) आमंत्रित किया जाता है। प्रपत्र एवं निबंधन और शर्तें हमारे वेबसाइट www.rrrlf.gov.in पर उपलब्ध है एवं मोहरबंद दर सूची (कोटेशन) को इसके प्रकाशन की तारीख से 21 दिनों के भीतर प्रस्तुत की जाय।

Raja Rammohun Roy Library Foundation

TENDER DOCUMENT

For

ANNUAL MAINTENANCE CONTRACT OF

Computers/Servers/Printers and Network Peripherals

Last date for Submission: 28/07/2018

Raja Rammohun Roy Library Foundation
Research & Computer, Block-DD-34, Sector-1, Salt Lake City,
Kolkata-700064

Dated: 07/07/2018.

NOTICE INVITING TENDER

Raja Rammohun Roy Library Foundation (RRRLF), an Autonomous Organization of the Ministry Of Culture, Govt. of India sealed bids are invited from reputed Agencies/Companies for the Annual Maintenance Contract for Computers/ Printers and other related peripherals installed in offices of the Raja Rammohun Roy Library Foundation in Kolkata.

The general scope of work includes:

The maintenance of hardware listed in Annexure –I -A.

Replacement of malfunctioning of all and/or any spares/parts for proper functioning of all systems and sub-systems listed in Annexure –I are also come under this AMC by the Agency.

If any part gives repeated problems, i.e., 2 repairs in a minimum period of two-month time, then the agency must replace it immediately with a new original except consumables.

All parts to be replaced by the Agency must be of the same make. In case it is not possible, the same must be of better or equivalent quality.

In the post-maintenance service report, the details regarding the part number and serial number (if any) must be brought out clearly.

Submission of tender

Two Bid System (Technical and Financial):

The two bid system will be followed for this tender. Agency is advised to carefully read this tender document before submitting this bid. In this system, the agency must submit its offer in two separate sealed envelopes as explained below.

(A) Envelope No.1 “**Technical Bid**” shall contain.

- 1) The agency should be in existence for over 5 years (preferably 10 years) in the trade with annual maintenance contracts worth more than Rs. 50L in each case per annum during the last 3 years ending 31st March, 2018. Audited accounts/balance sheet should be enclosed to support the claim.
- 2) The agency preferably should have a previous maintenance contract for at least 3 years with Government Departments/ Public Undertakings/Autonomous Bodies, the total annual value of which should not be less than Rs.3 Lakhs per annum. The Agency should furnish its downtime statement of previous maintenance work in a Govt. Office in Public Undertaking/Autonomous Body/Corporate for the last two years, it is desirable for the agency to have a footprint in Kolkata;
- 3) The agency must have expertise in preventive onsite maintenance and repair of servers, clients, computers, Laser / inkjet, Dot matrix printers, network components and scanner peripherals and other hardware parts and accessories with minimum downtime.
- 4) Agency must submit the satisfactory performance certificate against latest contract completed in last 3 years. This certificate must be issued from the organization/department where agency has provided the AMC services against Computer, Printers etc. without this certificate the bid will be summarily rejected.
- 5) The agency must be registered with the Registrar of companies and with the Sales Tax Department for Works Contract Tax and should furnish Service Tax on and Tin no;
- 6) Income tax certificate for the last two years must be attached;
- 7) The agency shall sign all papers of the bid as also the pamphlets, drawings, client list, Agency profile etc.
- 8) Any information/date/credentials that the agency or any of his employees may come to possess or know during the course of their work will not be disclosed to any one in any form and the relevant portions of the official Secrets Act would be applicable;
- 9) The agency should produce the self-attested photocopies of documents related to allocation of Registration Number, PAN number, service tax number, copy of job orders pertaining to annual maintenance of computers and printers awarded in the immediate past;
- 10) Agency should preferably be authorized supplier of any one of the companies like Samsung/HCL/HP/Lenovo/Wipro/Dell etc. There are computers of HP/Lenovo/DELL make which are under warranty. The Agency will be required to liaison with the O.E.M. for maintenance of these computers/servers and network equipment etc.
- 11) If the agency meets the above technical requirements, it may apply in the prescribed Performa at Annexure-II in sealed cover;

(B) Envelope No.2 “**Financial Bid**” shall contain:

The rate may be quoted for the computers, laptops, Servers, printers, Scanner, etc. in the proforma at Annexure-II A&B in a separate sealed cover with proper seal and signature of authorized person.

Thereafter, all the envelopes may be placed in a third sealed cover super scribed with “Quotation for AMC of computers, servers, printers and peripherals for technical and financial bidding” addressed to Director General, Raja Rammohun Roy Library Foundation by 5.00 p.m. on **28/07/2018**. Late submission of tenders will not be accepted. Tenders by Telex/Telegram/Fax/e-mail” will not be accepted. Tenders may be submitted by Registered Post, by Hand in Person or by Courier. However any delay on this account shall not be accepted as a reason for exception.

Quotation received after due date, those received without separate sealed cover and rates not quoted in specified Proforma will not be accepted. The Director General, RRRLF, Kolkata reserves the right to reduce or increase the number of items offered for maintenance during the contract of the AMC.

The rates quoted should be net (including any Govt. Taxes) and no discount, free services/offers quoted will be considered. Arithmetical errors will be rectified on the following basis. If there is a discrepancy between words and figures, the amount in words will prevail.

Terms and Conditions of AMC

The terms and condition for awarding the AMC shall be as below:

- 1) The contract will be valid for a period of one year and the period of AMC will be informed after finalization of the contract. The rates quoted will remain in force for the full period of contract. No demand for revision of rate on any account shall be entertained during the contract period;
- 2) The Agency will prepare separate log books for each of the machines to be taken under the AMC and Preventive maintenance with special cleaning of the Monitor, printer, Key Board, mouse etc. from outside with liquid cleaner and inside will be carried out on once in every three months. A Preventive Maintenance Report from the user would be submitted to Computer Section failing which an appropriate, penalty would be imposed. The quarterly payment will strictly be made on the basis of satisfactory report from the user.
- 3) The service engineer(s) would take up any reported fault within one day. As far as possible, the repair would be carried out on-site itself. However, in case the equipment is taken to the workshop, the Agency would provide a stand-by for the same within 24 hour.
- 4) It may also be noted that in case of agency backing out midway without the explicit consent of the RRRLF, he will be liable for recovery at higher rates, vis-a-vis, those contracted with it, which may have to be incurred by the RRRLF on maintenance of machines for the balance period of contract through alternative means.
- 5) The above act of backing out would automatically debar the Agency from any further dealing with the agency.
- 6) No advance payment in any case would be made. However, quarterly payment after satisfactory completion of each quarter would be made. Income Tax shall be deducted as applicable under the rules.
- 7) It is the responsibility of the agency to ensure the functioning of Computer System. Agency is advised to first ensure the condition of system listed in Annexure-I A& B by visiting the organization (RRRLF) offices before filling the bid document.
- 8) Interested Agency may submit their documents satisfying the technical bid requirements in a sealed cover super scribed with "Quotation for AMC computer, printers and peripherals for technical bidding". The other sealed envelope containing the quoted rates and documents relating to acceptance of all the terms and conditions, etc. may be submitted super scribed with "Quotation for AMC of computers, servers, printer and peripherals for financial bidding".
- 9) This tender is not transferable.

- 10) Being L1 in terms of financial bid does not guarantee the award of the Tender.
- 11) The RRRLF may seek-any clarification from the bidding agencies, if so desired.
- 12) The agency may indicate whether he would be willing to extend period of Annual Maintenance Contract by 2 years at the same rates, terms and conditions after completion of AMC period. The quantities mentioned in the Annexure-IA& B may either be increased or reduced at the discretion of RRRLF (before/after assigning the tender at any stage).
- 13) The successful tenderer/Agency will be required to furnish Performance Guarantee in the name of Director General, RRRLF for an amount equal to 10% of the contract value which will be released to the contractor on successful completion of the contract.
- 14) The AMC will include rectification of all Hardware and association Software problems. The engineer(s) will have to ensure that all calls are attended within 1 (One) day and the upkeep time for the repair of any system would be up to two working days. In Case of failure to do so, a penalty will be charged for downtime at the rate of Rs 100/- (Rupees two hundred only) per day for Server and Rs 50/- for Desktop or part thereof beyond the demarked time limit (48 hours from the time a complaint was lodged).In respect of Hard Disks, replacements have to be effected within 48 hours of the lodging of complaint. The downtime penalty for this work would be double the normal rate.

RRRLF reserves the right to cancel the contract in case Agency is failing to provide services up to the satisfaction level or on security grounds.

The penalties, if any shall be recovered from Performance Bank Guarantee.

- 15) Any unresolved disputes arising out of or relating to the contract shall be settled through arbitration to which both, RRRLF and the vendor hereto consent that the decision of Director General, RRRLF, Kolkata shall be final and binding.

Director General
RRRLF
Kolkata 700064

LIST OF COMPUTERS, PRINTERS, SCANNERS, LAPTOPS AND PROJECTOR FOR AMC 2018-19

<u>System</u>						
<u>Sl. No.</u>	<u>CPU No</u> <u>PRODUCT</u>	<u>PROCESSOR</u>	<u>RAM</u>	<u>HDD</u>	<u>OS</u>	
1	BO93A1172618 HCL	core 2 duo	2gb	160gb	XP	
2	BO93A1172651 HCL	core 2 duo	2gb	160gb	VISTA	
3	1093A1232950 HCL	core 2 duo	1gb	160gb	VISTA	
4	B093A1172617 HCL	core 2 duo	2gb	160gb	XP	
5	1093A1232945 HCL	core 2 duo	1gb	160gb	XP	
6	2073A1314888 HCL	Pentium d	256mb	40gb	XP	
8	4083A1401428 HCL	Pentium d	1gb	160gb	XP	
9	1093A1232949 HCL	core 2 duo	1gb	160gb	XP	
10	1093A1234445 HCL	core 2 duo	1gb	160gb	XP	
11	4083A1401408 HCL	dual core	1gb	160gb	XP	
12	1093A1232947 HCL	core 2 duo	1gb	160gb	XP	
13	4083A1401422 HCL	dual core	1gb	160gb	XP	
14	1093A1232952 HCL	core 2 duo	1gb	160gb	XP	
15	B093A1172671 HCL	core 2 duo	1gb	160gb	XP	
16	7076A4000183 HCL	Pentium d	256mb	160gb	XP	
17	2073A1314892 HCL	Pentium d	256mb	40gb	XP	
18	7076A4000189 HCL	Pentium d	256mb	40gb	XP	
19	1093A1234460 HCL	core 2 duo	1gb	160gb	XP	
20	4083A1401434 HCL	Pentium d	1gb	160gb	XP	
21	7076A4000184 HCL	Pentium d	256mb	160gb	XP	
22	7076A4000182 HCL	Pentium d	256mb	160gb	XP	
23	1093A1234444 HCL	core 2 duo	1gb	160gb	XP	
24	2073A1314891 HCL	Pentium d	256mb	160gb	XP	
25	4083A1401416 HCL	dual core	1gb	160gb	XP	
26	1093A1234446 HCL	core 2 duo	1bd	160gb	XP	
27	7076A4000190 HCL	Pentium d	256mb	160gb	XP	
28	4083A1401426 HCL	Pentium d	1gb	160gb	XP	
29	BO93A11722661 HCL	core 2 duo	1gb	160gb	XP	
30	BO93A11722000 HCL	core 2 duo	1gb	160gb	XP	
31	1093A1234455 HCL	core 2 duo	2gb	160gb	XP	
32	4083A1401432 HCL	dual core	1gb	160gb	VISTA	
33	4083A1401420 HCL	dual core	1gb	160gb	XP	
34	1093A1234452 HCL	dual core	1gb	160gb	XP	
35	1093A1232958 HCL	core 2 duo	1gb	160gb	XP	
36	4083A1401436 HCL	duel core	1gb	160gb	XP	
37	1093A1232972 HCL	core 2 duo	1gb	160gb	XP	
38	1093A1234439 HCL	core 2 duo	1gb	160gb	XP	
39	4083A1401419 HCL	dual core	1gb	160gb	VISTA	
40	1093A1232704 HCL	core 2 duo	1gb	160gb	XP	
41	2073A1314889 HCL	Pentium d	256mb	40gb	XP	

42	4083A1401424	HCL	dual core	1bd	160gb	XP
43	2073A1384881	HCL	Pentium d	256mb	40gb	XP
44	7076A4000186	HCL	Pentium d	512mb	30gb	XP
45	B093A1172898	HCL	core 2 duo	1bd	160gb	XP
46	4083A1401455	HCL	Pentium d	1gb	160gb	XP
47	B093A1172633	HCL	Pentium d	256mb	40gb	XP
48	7076A4000181	HCL	Pentium d	1gb	160gb	XP
49	1093A1232956	HCL	core 2 duo	1gb	160gb	VISTA
50	2073A1314894	HCL	Pentium d	256mb	40gb	XP
51	1093A1234453	HCL	core 2 duo	1gb	160gb	XP
52	1093A1232970	HCL	core 2 duo	1gb	160gb	XP
53	B093A1172654	HCL	core 2 duo	2gb	160gb	XP
54	B093A1172659	HCL	core 2 duo	2gb	160gb	XP
55	B093A1172195	HCL	core 2 duo	2gb	160gb	XP
56	7076A4000188	HCL	Pentium d	1gb	160gb	win7
57	1093A1232951	HCL	core 2 duo	1gb	160gb	XP
58	B093A1172192	HCL	Pentium d	1gb	160gb	XP
59	B093A1172600	HCL	Pentium d	1gb	160gb	XP
60	8101AA094371	HCL	core 2 duo	2gb	320gb	WIN7
61	8101AA094373	HCL	core 2 duo	2gb	320gb	WIN7
62	8101AA094374	HCL	core 2 duo	2gb	320gb	WIN7
63	8101AA094358	HCL	core 2 duo	2gb	320gb	WIN7
64	8101AA094353	HCL	core 2 duo	2gb	320gb	WIN7
65	8101AA094355	HCL	core 2 duo	2gb	320gb	WIN7
66	8101AA094360	HCL	core 2 duo	2gb	320gb	WIN7
67	8101AA094357	HCL	core 2 duo	2gb	320gb	WIN7
68	8101AA094372	HCL	core 2 duo	2gb	320gb	WIN7
69	8101AA094359	HCL	core 2 duo	2gb	320gb	WIN7
70	8101AA094356	HCL	core 2 duo	2gb	320gb	WIN7
71	8101AA094354	HCL	core 2 duo	2gb	320gb	WIN7
72	5111AA834553	HCL	core i5	2gb	320gb	win7
73	5111AA834436	HCL	core i5	2gb	320gb	win7
74	5111AA862211(DELHI)		core i5	2gb	320gb	win7
75	5111AA834455	HCL	core i5	2gb	320gb	win7
76	1093A1232954	HCL	core 2 duo	1gb	160gb	XP

Server

77	4083A396733(server)		xeon 1.6gz	4gb	300gb	Win 2000 Advanced Server
78	3103A1369031	HCL	xeon 5.3gz	8gb	500GB	Fedora 11
79	A101AG265368	HCL	xeon 5.3gz	8gb	500GB	Win 2008 R2
80	A101AG265369	HCL	xeon 5.3gz	8gb	500GB	GNU Linux
81	KVU00801 (KVM Switch) CISCO					

Monitor

<u>Sl. No</u>	<u>Monitor No</u>	<u>Sl. No</u>	<u>Monitor No</u>
1	AOCWARDN93900949	40	AOCWARDN93901154
2	AOCWARDN93902069	41	782080903498
3	406084501772	42	40608450082
4	AOCWARDN93900972	43	AOCWARDN9300610
5	406084501762	44	782080903639
6	AOCWARDN94100519	45	406084500239
7	AOCWARDN93900122	46	782080702985
8	406084501809	47	406084500242
9	782080902207	48	782080902207
10	AOCWARDN93901327	49	3101BG143761
11	C101BG565789	50	5125BG012217C
12	4060845000610	51	406084500105
13	AOCWARDN93900810	52	406084501889
14	AOCWARDN93900713	53	F5WN760055407
15	782080902610	54	78207490154
16	782080703284	55	406084500091
17	782074200729	56	406084501740
18	782080702733	57	AOCWARDN93900152
19	406084500078	58	AOCWARDN93901933
20	782080903657	59	7101BG007799
21	F5WN760055953	60	7101BG007364
22	406084500602	61	7101BG008776
23	782080902361	62	7101BG007740
24	782080903714	63	7101BG007334
25	782074900155	64	7101BG008469
26	F5WN760055827	65	7101BG007797
27	486111602202	66	7101BG007817
28	406084500642	67	7101BG007879
29	F5WN760055288	68	7101BG007189
30	406084501461	69	7101BG007791
31	782074900012	70	7101BG007602
32	782080902180	71	486111600140
33	406084500243	72	486111600100
34	F5WN760056185	73	486111702494
35	782080903701	74	486111602202
36	406084502226	75	AOCWARDN93901268
37	406084500037	76	482080702683
38	782080903839	77	795054537334
39	782080702562		combo console
		78	AF30300098(server monitor)

Printer

Sl No	Printer Serial	Printer Make	Printer Model
1	VNRJ74K09Z	HP	1022
2	VNF8P20462	HP	1007
3	VNRJ76B0Q1	HP	1022
4	VNRJ7540TP	HP	1022
5	VNRJ754202	HP	1022
6	VNF8P22261	HP	1007
7	VNF8P22216	HP	1007
8	VNRJ76D0K9	HP	1022
9	CNCJ314566	HP	1505
10	VNF8M24744	HP	1007
11	VNF8P20974	HP	1007
12	VNF8P20654	HP	1007
13	VNF8P13600	HP	1007
14	VNF8P12633	HP	1007
15	CNCJ304909	HP	1505
16	CNCJ301017	HP	1505
17	VNF8M03318	HP	1007
18	VNRJ76D0KD	HP	1007
19	VNF8P21050	HP	1007
20	CNCJ220034	HP	1505P
21	CNC3306056	HP	1505
22	VNRJ75413G	HP	1007
23	VNF8M09724	HP	1007
24	CNC5314539	HP	1505
25	VNF6X37158	HP	1007
26	CNC5310507	HP	1505
27	VNF8P11361	HP	1007
28	VNF6X37152	HP	1007
29	VNF5H35618	HP	1007
30	VNF8M22184	HP	1007
31	VNRJ7670W4	HP	1022
32	CNCJ233212	HP	1505P
33	VNF8M07283	HP	1007
34	VNRJ76D0KH	HP	1022
35	VNRJ76D0JS	HP	1002
36	VNC3D12955	HP	1606dn
37	VNC3D13050	HP	1606dn
38	VNC3D12945	HP	1606dn
39	VNC3D12947	HP	1606dn
40	CNCJ310520	HP	1007
41	B499BA63F3D7	HP	7000
42	VNC3013073	HP	1606dn

SCANNER

Sl No	Serial Number	Make	Model
1	CN2B8N0315	HP	3000
2	CN2BEN0445	HP	3000
3	CN2B8N0325	HP	3000
4	CNG8B8MSVV	HP	M2727nf
5	FCLSD0705	HP	N9120
6	CN56BS7077	HP	5590

LAPTOP

1	0026B9DCD2FE	DELL	LATITUDE 4310
2	HQJ7152	DELL	LATITUDE E5250

FAX

1	Z8SUB8KFS5E00DHW	SAMSUNG	SCX-4521FS
2	CRU09203	CANON	FAX-L140

<u>Network Component</u>	
Sl No	Component Details
1	Router COMV510ARA
2	Modem 1070626829
3	SR224 switch
4	TULIP VC PC 0D362
5	Cisco Wi-Fi (2 no.)
<u>Network Rack</u>	
category 6 AMP netconnect 6 pieces (computer section) 3750E35608E	
category 6 AMP netconnect 3 pieces (admin section) wall mount	
category 6 AMP netconnect 3 pieces (imp section) wall mount	
category 6 AMP netconnect 3 pieces (library section) wall mount	

Technical Offer

1. Name of the Agency	
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2. Address (with Tel. No., fax no. & email address)	
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3. Contact Person	
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4. (a) The number of year of experience in maintenance business)	
(b) Total value per year of maintenance business in respect of the last 3 years	
(c) List of Customers including Government Departments/Public Undertakings/Autonomous Bodies in India in last 3 year	
(d) List of Customers including Government Departments/Public Undertakings/Autonomous Bodies in Kolkata in last 3 year	

5. (a) Registration	
(b) PAN Number	
(c) Service Tax Number	

6. Details of Key Technical Manpower		
Total Strength	Qualification	Experience

7. Details of AMC				
Name of Organisation	Contact Person	Period of AMC	Amount of AMC	Details of Hardware handled

8. The Agency the following enclosure along with this format:
- Technical literature about Agency
 - Satisfactory service certificate from the previous customers (preferably Govt Department)
 - Certificate of registration with the Registrar of Agency.
 - Income tax clearance certificate for the last two years
 - Details of key AMC support Engineer with Qualification and Experience.
 - Supporting documents.

Declaration

I hereby certify that the information furnished above is full and correct to the best of our knowledge. We understand that in case found any deviation in the above statement at any stage, the Agency will be black-listed and will not have any deal with the RRRLF in future.

(Signature of authorized signatory)

Note: Agency must submit the satisfactory performance certificate against latest contract completed. This certificate must be issued from the organization/department where Agency has provided the AMC services against Computer, Printers etc.

FINANCIAL OFFER

1. Name of the Agency :
2. Address
3. Tel. No. AND FAX No.
4. Contact Person
5. Rates as per the following Performa: (The Qty are indicative and the rates should be quoted for maintaining for a period of One year)

LIST OF COMPUTERS UNDER AMC FOR ONE YEAR

S.NO.	ITEM/DESCRIPTION	QTY	TOTAL(in Rupees)		
			AMC RATE (inRs.)	in Figure	in Words
		A	B	AxB	AxB
1	COMPUTER (P-IV, Pentium D, Quad Core) (Core 2 duo, Dual core, & i5)				
2	DESK JET PRINTER				
3	DMP PRINTER				
4	LAPTOP				
5	LASER PRINTER				
6	PROJECTOR				
7	SCANNER				
8	SERVER				
9	FAX Machine				
	Total A				

Note:-

- 1 Rate valid for 1 year form the date of awarding Tender.
- 2 Rate should be inclusive of taxes.
- 3 Items should be delivered at RRRLF Office in case of replacement.

I hereby certify that the information furnished above is full and correct to the best of our knowledge. We understand that in case found any deviation in the above statement at any stage, the Agency will be black-listed and will not have any deal with the RRRLF, Kolkata in future.

Seal and Sign of Authorized Signatory

Note: Agency must submit the satisfactory performance certificate against latest contract completed. This certificate must be issued from the organization/department where Agency has provided the AMC services against Computer, Printers etc.

FINANCIAL OFFER

1. Name of the Agency :
2. Address
3. Tel. No. AND FAX No.
4. Contact Person
5. Rates as per the following Performa: (The Qty are indicative and the rates should be quoted for maintaining for a period of One year)

LIST OF NETWORKING EQUIPMENTS UNDER AMC FOR ONE YEAR

S.NO.	ITEM/DESCRIPTION	QTY	TOTAL(in Rupees)		
			AMC RATE (inRs.)	in Figure	in Words
		A	B	AxB	AxB
1.	Network Equipment's				
	Total A				

Note:-

- 1 Rate valid for 1 year form the date of awarding Tender.
- 2 Rate should be inclusive of taxes.
- 3 Items should be delivered at RRRLF Office in case of replacement.

I hereby certify that the information furnished above is full and correct to the best of our knowledge. We understand that in case found any deviation in the above statement at any stage, the Agency will be black-listed and will not have any deal with the RRRLF, Kolkata in future.

Seal and Sign of Authorized Signatory

Note: Agency must submit the satisfactory performance certificate against latest contract completed. This certificate must be issued from the organization/department where Agency has provided the AMC Services against Computer, Printers, etc.